

**POLICE COMPLAINTS BOARD
MINUTES OF REGULAR MEETING**

Meeting Date & Time: Monday, September 14, 2009
6:30 p.m.

Location: Office of Police Complaints
1400 I Street, NW, Suite 700
Washington, DC 20005

PCB Members Present:

- Kurt Vorndran, Chair
- Assistant Chief Patrick Burke
- Karl M. Fraser
- Victor I. Prince

PCB Members Absent:

- Margaret Moore

OPC Staff Present:

- Philip K. Eure, Executive Director
- Ivelisse Cruz, Deputy Director
- Kesha Taylor, Chief Investigator
- Nicole Porter, Special Assistant
- Angela Kiper, Attorney

Meeting Agenda:

I. Call to Order

Mr. Vorndran called the meeting to order at 6:35 p.m.

II. Review and Adoption of Minutes from May 5, 2009, PCB Meeting

The Board reviewed the minutes from the May 5, 2009, meeting.

Chief Burke made a motion to adopt the minutes as written, which was seconded by Mr. Prince.

Vote: 4 Yes (Vorndran, Burke, Fraser, and Prince)
0 No

III. Caseload Statistics

Ms. Taylor updated the Board on the agency's caseload and Mr. Eure provided additional information concerning investigations and dismissals. In response to Mr. Vorndran's question, Ms. Taylor stated that she noted no complainants commenting on any delays in the investigation of a complaint. Regarding those complaints that did experience some delay, Mr. Prince asked for the average duration of the delay. Ms. Taylor replied that it depended on the particulars of each case, but stressed that the agency always informed the complainant of the reasons for the delay. Mr. Eure informed the Board of the agency's general guidelines for completing investigations, and added that the agency continues to revisit these guidelines in order to rectify any delays or backlogs.

Mr. Vorndran asked whether OPC could compel an officer to participate in an OPC investigation if the officer is on administrative leave. Chief Burke replied that OPC could not. Mr. Prince suggested that OPC conduct a random sampling of its cases to determine the average length of time it takes to investigate a complaint. Mr. Vorndran asked whether the agency had ever conducted a customer satisfaction survey. Mr. Eure replied that the agency had not, but stated that there was interest in conducting one. Mr. Prince suggested that the agency use a free, web-based survey. Mr. Vorndran suggested that the agency piggyback on any survey efforts made by the District. Mr. Prince volunteered to assist the agency in creating a survey.

IV. Policy Recommendation

Mr. Eure discussed the events leading up to the December 12, 2008, District council hearing on hate crimes and the resulting policy recommendation proposing that OPC, MPD, and other District agencies track "failure to report" complaints that occur in the context of hate crimes. Mr. Eure informed the Board that it will be receiving a draft of the policy recommendation soon and asked that the Board respond with any questions or comments about the policy recommendation by Monday, September 21, 2009. The Board agreed.

Mr. Eure noted that the agency sent its protest monitoring policy recommendation to MPD for review and comment, and had received a response from MPD. The Board discussed the policy recommendation and MPD's response. Mr. Eure stated that he would send a revised policy recommendation to the Board shortly.

V. Adjournment and Next Meeting

The meeting went into executive session at 7:51 p.m. and was adjourned at approximately 8:10 p.m. PCB's next regular meeting is scheduled for 6:00 p.m. on November 16, 2009, 2009.

Minutes prepared by Nicole Porter, Special Assistant.