

# Improving Police-Community Relations Through Diversion of Some Citizen Complaints to a Rapid Response Program

(Last Updated – February 2012)

Recommendation	Status
<p>The District Council should enact legislation to give OPC the authority to resolve some less serious complaints through a new Community Policing Rapid Response program. The program would be designed to resolve complaints more quickly by putting complainants in direct contact with first-line supervisors of subject officers to whom they could voice concerns, while also allowing supervisors to speak directly with complainants about largely service-oriented concerns or explain police department policies.</p>	<p><b>Not Adopted.</b> There has not been any legislation introduced by the District Council to enact this recommendation.</p>