### COMPLAINT ACTIVITY

Between October 2021 and March 2022:

<table>
<thead>
<tr>
<th>OPC initiated 148 new investigations</th>
<th>OPC investigated 246 total complaints. This is a 19% decrease from Mid-Year FY21.</th>
</tr>
</thead>
<tbody>
<tr>
<td>OPC contacted 541 people</td>
<td>OPC filed 344 formal complaints</td>
</tr>
</tbody>
</table>

### Between FY20 and FY22:

<table>
<thead>
<tr>
<th>Contacts</th>
<th>Complaints</th>
<th>Investigations</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY22: 541</td>
<td>FY21: 830</td>
<td>FY20: 900</td>
</tr>
<tr>
<td>FY21: 344</td>
<td>FY20: 398</td>
<td>FY19: 477</td>
</tr>
<tr>
<td>FY20: 253</td>
<td>FY19: 378</td>
<td></td>
</tr>
<tr>
<td>FY19: 240</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### Key Changes:

1. In April 2021 OPC streamlined the way contacts are tracked. To be tracked a contact must be regarding MPD/DCHAPD in the DMV area. See the FY21 Annual Report for more information.
2. New cases plus open cases from prior fiscal years.
3. OPC no longer includes administrative closures when reporting new investigations. In the FY21 Mid-Year report OPC did report administrative closures, which added 17 cases.
### COMPLAINT ACTIVITY

<table>
<thead>
<tr>
<th>District</th>
<th>1st</th>
<th>2nd</th>
<th>3rd</th>
<th>4th</th>
<th>5th</th>
<th>6th</th>
<th>7th</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY22</td>
<td>19%</td>
<td>15%</td>
<td>14%</td>
<td>14%</td>
<td>12%</td>
<td>14%</td>
<td>12%</td>
</tr>
<tr>
<td>FY21</td>
<td>16%</td>
<td>21%</td>
<td>12%</td>
<td>10%</td>
<td>11%</td>
<td>12%</td>
<td>18%</td>
</tr>
</tbody>
</table>

1. In April 2021 OPC streamlined the way contacts are tracked. To be tracked a contact must be regarding MPD/DCHAPD in the DMV area. See the FY21 Annual Report for more information.
2. New cases plus open cases from prior fiscal years
3. OPC no longer includes administrative closures when reporting new investigations. In the FY21 Mid-Year report OPC did report administrative closures, which added 17 cases.

### Ward Complaint Activity

<table>
<thead>
<tr>
<th>Ward</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY22</td>
<td>10%</td>
<td>16%</td>
<td>8%</td>
<td>9%</td>
<td>13%</td>
<td>17%</td>
<td>16%</td>
<td>13%</td>
</tr>
<tr>
<td>FY21</td>
<td>10%</td>
<td>17%</td>
<td>9%</td>
<td>7%</td>
<td>13%</td>
<td>15%</td>
<td>13%</td>
<td>17%</td>
</tr>
</tbody>
</table>

4: Due to rounding, not all percentages in this report will add to exactly 100%
5: Blue icons represent addresses with a single complaint, and the red icons represent addresses with two or more complaints
### Source of Complaints

<table>
<thead>
<tr>
<th>Source</th>
<th>FY22</th>
<th>FY21</th>
</tr>
</thead>
<tbody>
<tr>
<td>Online Submission</td>
<td>206</td>
<td>221</td>
</tr>
<tr>
<td>MPD/DCH APD Referral</td>
<td>101</td>
<td>130</td>
</tr>
<tr>
<td>Walk-In</td>
<td>18</td>
<td>0</td>
</tr>
<tr>
<td>Mail</td>
<td>6</td>
<td>8</td>
</tr>
<tr>
<td>Email</td>
<td>12</td>
<td>16</td>
</tr>
<tr>
<td>Other</td>
<td>1</td>
<td>3</td>
</tr>
</tbody>
</table>

49% of the complaints were submitted online, 47% via MPD/DCH APD referrals, and 27% via Walk-In. 23% were submitted via mail, 7% via email, and 18% via other methods.

### Allegations

- **Harassment:**
  - FY22: 6
  - FY21: 6

- **Language/Conduct:**
  - FY22: 221
  - FY21: 234

- **Discrimination:**
  - FY22: 9
  - FY21: 5

- **Failure to:**
  - FY22: 0
  - FY21: 1

- **Retaliation:**
  - FY22: 0
  - FY21: 1

- **Force:**
  - FY22: 18
  - FY21: 13

6: OPC combines failure to identify and failure to intervene into “failure to”
Increase in
- Mediation Agreement
- Policy Training
- Withdrawn

Decrease in
- Dismissed - Merit
- Dismissed - No Cooperation
- Rapid Resolution

7: OPC had their first case that had dual dispositions. In this case there were four officers sent to policy training and two were sent to a complaint examiner for adjudication.
BODY WORN CAMERAS

76% of Cases had BWC Footage

29% of Cases had BWC Non-Compliance

TYPES OF BWC NON-COMPLIANCE

<table>
<thead>
<tr>
<th></th>
<th>Not Activated</th>
<th>Turned on Late</th>
<th>Not Notified</th>
<th>Camera Obstructed</th>
<th>Turned off Early</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY22</td>
<td>2%</td>
<td>15%</td>
<td>20%</td>
<td>0%</td>
<td>8%</td>
</tr>
<tr>
<td>FY21</td>
<td>5%</td>
<td>12%</td>
<td>21%</td>
<td>4%</td>
<td>10%</td>
</tr>
</tbody>
</table>

- Withdrawn: 17% (BWC), 6% (No BWC)
- Adjudicated: 3% (BWC), 6% (No BWC)
- Rapid Resolution: 22% (BWC), 6% (No BWC)
- Policy Training: 12% (BWC), 0% (No BWC)
- Mediation Agreement: 11% (BWC), 7% (No BWC)
- Dismissed - No Cooperation: 25% (BWC), 22% (No BWC)
- Dismissed - Merit: 42% (BWC), 22% (No BWC)
POLICY RECOMMENDATIONS

OPC published one policy recommendation in the first half of FY22 to help update policies and improve police and community relationships.

Implementation Update on the Reports and Recommendations of the Police Complaints Board from Fiscal Year 2020

On February 14, 2022, OPC released the Implementation Update on the Reports and Recommendations of the Police Complaints Board from Fiscal Year 2020 to assess the implementation of previously made recommendations. The policy recommendations from Fiscal Year 2020 included three reports and eight recommendations to the Council and MPD. Of the 8 recommendations, one has been partially implemented and seven have not been implemented. The recommendations are included below.

A. Personal Use of Social Media

On February 10, 2020, OPC released the Personal Use of Social Media report which recommended additional social media guidance for MPD members in order to avoid the potential pitfalls of using personal social media accounts in ways that may reflect poorly on the Department. OPC recommended that 1. MPD should issue a comprehensive new stand-alone general order on social media; and 2. MPD should provide training to support this general order. OPC considers these recommendations not implemented.

B. Lawful Firearms

On June 1, 2020, OPC released the Lawful Firearms report which recommended that MPD update General Order 902.01, Firearms Registration and Receipt of Abandoned or Found Weapons, to reflect the change in DC firearm laws from the Supreme Court’s decision in District of Columbia v. Heller, 554 U.S. 570 (2008). OPC recommended that 1. MPD should update General Order 902.01 to reflect current firearms registration laws and regulations in the District; and 2. MPD should provide updated training to all MPD personnel to ensure they are up to date on the firearm laws and regulations stated in the updated General Order 902.01. OPC considers these recommendations to be not implemented.

C. Automated License Plate Readers

On September 25, 2020, OPC released the Automated License Plate Readers report which consisted of four recommendations. OPC recommended that 1. MPD must ensure there is an easily identifiable and clear process for community members to obtain ALPR collected information about themselves; 2. MPD must publicly identify any third parties that have access to the ALPR data and information, including other law enforcement agencies and private parties, and ensure all third parties adhere to the same principles as MPD in obtaining and deleting this information; 3. MPD must be transparent with the community about all aspects of ALPR data collection; and 4. MPD must revise General Order 303.09. License Plate Reader Program, to further define “official law enforcement purpose.” OPC considers the first three recommendations not implemented and the last one partially implemented.

For more information please see https://policecomplaints.dc.gov/node/1582031
ABOUT OPC

The Office of Police Complaints (OPC) is an independent District of Columbia Government agency that provides a fair and impartial forum for the review and resolution of police misconduct complaints filed against Metropolitan Police Department (MPD) and D.C. Housing Authority Police Department officers.

Our Mission

OPC’s mission is to increase community trust in the District of Columbia police forces by providing a fair, thorough, and independent system of civilian oversight of law enforcement.

Office of Police Complaints
1400 I Street NW, Suite 700
Washington, DC 20005

(202) 727-3838 (Tel)
(202) 727-9182 (Fax)
24-hour toll-free hotline:
1(866) 588-0569

www.policecomplaints.dc.gov
dcpolice.complaintsoffice@dc.gov
facebook.com/OfficeofPoliceComplaints
https://twitter.com/DistrictOPC
https://www.youtube.com/channel/UC-EUf-dAX-4iBVotOKqqfpZA
HOW TO FILE A COMPLAINT

Complaint forms and informational brochures can be obtained by:
• Visiting our website at https://policecomplaints.dc.gov/page/office-police-complaints-online-complaint-form
• Calling OPC’s office at (202) 727-3838
• Calling OPC’s 24-hour, toll-free Hotline at 1(866) 588-0569
• Visiting any OPC community partner (community partners are listed on OPC’s website under “File a Complaint”)
• Visiting OPC Monday through Friday, 8:30 am to 5:00 pm
• Visiting any MPD district station

Complaint forms can be submitted:
• Online
• In person
• By email
• By fax
• By mail
• By dropping forms off at any MPD district station

DIRECTIONS TO OPC BY MASS TRANSIT

metro

metrobus
Nearby Metrobus routes include: 32, 33, 36, 37, 39, 42, 52, 54, 80, D4, G8, G9, A9, P19, S2, S4, X2

metrorail

McPherson Sq
BL OR SV

OPC is in the building directly above the 14th Street exit of the McPherson Square Metro Station. McPherson Square is served by Metro’s Blue, Orange, and Silver lines.