Government of the District of Columbia
Police Complaints Board
Office of Police Complaints

FY20 Mid-Year Report
COMPLAINT ACTIVITY

FY20

369
Total Complaints
Investigated*

5%CONTACTS RECEIVED
Increase from FY19

6%FORMAL COMPLAINTS
Increase from FY19

5%NEW INVESTIGATIONS
OPENED
Increase from FY19

1%Decrease in
Total Complaints
Investigated from FY19

*New Cases Plus
Open Cases From
Prior Fiscal Years.
ALLEGATIONS

HARASSMENT

FY18  48%
FY19  49%
FY20  46%

LANGUAGE/CONDUCT

FY18  29%
FY19  30%
FY20  28%

FORCE

FY18  10%
FY19  9%
FY20  15%

FAILURE TO IDENTIFY

FY18  3%
FY19  3%
FY20  3%

DISCRIMINATION

FY18  1%
FY19  1%
FY20  1%

RETAIATION

COMPLAINT ACTIVITY BY DISTRICT

1st District  17%  2nd District  11%
3rd District  14%  4th District  14%
5th District  17%  6th District  15%
7th District  12%
**SOURCE OF COMPLAINTS**

**Decrease** in Online Complaint Submissions from Same Time Frame from FY19

**Increase** in MPD/DCHAPD Referrals from Same Time Frame from FY19

**9%**

**Decrease** in Online Complaint Submissions from Same Time Frame from FY19

**8%**
**CASE DISPOSITIONS**

**DISPOSITIONS OF CASES CLOSED**

- Dismissed - No Cooperation 22%
- Mediation 4%
- Withdrawn 4%
- Policy Training 8%
- Adjudicated 3%
- Rapid Resolution 12%
- Dismissed-Merit 47%

**Decrease ADJUDICATED**

**DISPOSITIONS & BODY WORN CAMERAS**

**With BWC**

- Dismissed - Merit 53%
- Mediation 4%
- Policy Training 9%
- Rapid Resolution 7%
- Adjudicated 3%
- Withdrawn 4%

**Without BWC**

- Dismissed - Merit 23%
- Withdrawn 12%
- Adjudicated 2%
- Rapid Resolution 31%
- Policy Training 4%
- Mediation 6%

**Dispositions & Body Worn Cameras**

- [Pie chart showing breakdown of cases with BWC footage]
  - 81% Community Member Not Notified of Recording
  - 23% Camera Turned On Late
  - 11% Camera Turned Off Early
  - 9% Camera Obstructed
  - 3% Camera Not Activated

- [Pie chart showing breakdown of cases with BWC non-compliance]
  - 35% Camera Turned Off Early
POLICY RECOMMENDATIONS

OPC published two recommendations in the first half of FY20 to help update policies and improve police and community relationships.

Implementation Update on the Reports and Recommendations of the Police Complaints Board From Fiscal Year 2018 (released February 6, 2020)

• Revisits the policy recommendations made in FY18, which included four reports and 13 recommendations to the Council, MPD and/or DCHAPD.

Personal Use of Social Media (released February 10, 2020)

• To ensure promotion of the mission of MPD and its effective operation in accordance with public trust, there must be guidance for members in order to avoid the potential pitfalls of using personal social media accounts in ways that may reflect poorly on the Department. OPC has received complaints related to MPD member’s social media posts, and there are many examples from other police departments of public outcry over officers’ social media. These examples support the need for social media guidance for MPD members.

• PCB recommended that MPD:
  • MPD should issue a comprehensive new stand-alone General Order on social media; and
  • MPD should create training for members on social media usage to support the new General Order.

ABOUT OPC

The Office of Police Complaints (OPC) is an independent District of Columbia Government agency that provides a fair and impartial forum for the review and resolution of police misconduct complaints filed against Metropolitan Police Department (MPD) and D.C. Housing Authority Police Department officers.

OUR MISSION

OPC’s mission is to increase community trust in the District of Columbia police forces by providing a fair, thorough, and independent system of civilian oversight of law enforcement.

HOW TO FILE A COMPLAINT

• Visiting our website at http://dcforms.dc.gov/webform/office-police-complaints-online-complaint-form
• Calling OPC’s office at (202) 727-3838
• Calling OPC’s 24-hour, toll-free Hotline at 1(866) 588-0569
• Visiting any OPC community partner (community partners are listed on OPC’s website under “File a Complaint”)
• Visiting OPC Monday through Friday, 8:30 am to 5:00 pm
• Visiting any MPD district station

Complaint forms can be submitted:

• Online • In person • By email • By fax
• By mail • By dropping forms off at any MPD district station
OFFICE of POLICE COMPLAINTS
1400 I St. NW, Suite 700
Washington, DC 20005

(202) 727-3838 (Tel)
(202) 727-9182 (Fax)
24-hour toll-free hotline
1(866) 588-0569
www.policecomplaints.dc.gov
dcpolice.complaintsoffice@dc.gov
facebook.com/OfficeofPoliceComplaints
https://twitter.com/DistrictOPC

DIRECTIONS to OPC by PUBLIC TRANSPORTATION

metrobus
Nearby Metrobus routes include: 32, 33, 36, 37, 39, 42, 52, 80, D4, G8, G9, A9, P19, S2, S4, X2

metrorail
McPherson Sq
OPC is in building directly above the 14th Street exit of the McPherson Square Metro Station. McPherson Square is served by Metro’s Blue, Orange, and Silver lines.

Green: Woodley Park - Adams Morgan - McPherson Square
Yellow: Georgetown - Union Station