Government of the District of Columbia
Police Complaints Board
Office of Police Complaints

FY18 Mid-Year Report
**COMPLAINT ACTIVITY**

- **Formal Complaints**: 25% increase in FY18
- **Contacts Received**: 9% increase in FY18
- **Investigations Opened**: 28% increase in FY18

**Total Complaints Investigated**: 391

- **30% increase in Investigations in FY18**

**FY18 Allegations**

- **Retaliation**: FY16, FY17, FY18
- **Failure to ID**: FY16, FY17, FY18
- **Discrimination**: FY16, FY17, FY18
- **Force**: FY16, FY17, FY18
- **Language/Conduct**: FY16, FY17, FY18
- **Harassment**: FY16, FY17, FY18

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All numbers are for the first half of the fiscal year indicated. OPC’s fiscal year is Oct. 1 through Sept. 30.

*New cases plus open cases from prior fiscal years*
COMPLAINT ACTIVITY

Source of Complaints

- **Online Submissions**: 160
- **MPD/HAPD Referral**: 109
- **Walk-In**: 61
- **Mail**: 20
- **Email**: 15
- **Fax**: 3

**16% Increase in online complaint submissions in FY18**

**56% Increase in MPD Referrals in FY18**

**17%** First District

**17%** Second District

**14%** Third District

**14%** Fourth District

**16%** Fifth District

**12%** Sixth District

**11%** Seventh District
## CASE DISPOSITIONS

### Percent of Cases Closed Within 6 Months

- **FY15**: 250
- **FY16**: 200
- **FY17**: 150
- **FY18**: 100

### Average Days to Case Closure

- **FY15**: 300
- **FY16**: 250
- **FY17**: 150
- **FY18**: 50

### FY18: 94%

### FY18: 66 Days

### Dispositions of Cases Closed

- **Dismissed - No Cooperation**: 31%
- **Dismissed - Merit**: 40%
- **Adjudicated**: 3%
- **Mediated**: 9%
- **Policy Training**: 6%
- **Rapid Resolution**: 6%
- **Withdrawn**: 6%

### Complaint Examiners Sustained at least One Allegation of Misconduct in all Cases Referred by OPC

### 1 Final Review Panel Held

### 100% of Allegations Sustained by Final Review Panel

### 83% of Officers Found Mediation Satisfactory or Very Satisfactory

### 100% of Officers and 81% of Complainants Found Mediator Helpful or Very Helpful

### 18% of Cases Referred to Mediation

### 72% of Mediations Resolved

### 19: Average Days Between Referral and Mediation

### 83% of Officers Found Mediation Satisfactory or Very Satisfactory

### 100% of Officers and 81% of Complainants Found Mediator Helpful or Very Helpful

### 100% of Allegations Sustained by Final Review Panel
### BODY WORN CAMERAS

- **24%** of OPC Cases had BWC Misuse
  - Camera Obstructed: 2%
  - Camera Turned On Late: 6%
  - Camera Turned Off Early: 5%
  - Subject Not Notified of Recording: 13%
  - Camera Not Activated: 7%

#### New FY18 Case Status

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<thead>
<tr>
<th>Cases with BWC Footage</th>
<th>Cases without BWC Footage</th>
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<tbody>
<tr>
<td>Active</td>
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<tr>
<td>Dismissed-Merit</td>
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<td>Dismissed-Cooperation</td>
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<td>Mediation</td>
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POLICY RECOMMENDATIONS

OPC published two recommendations in the first half of FY18 to help update policies and improve police and community relationships.

1 Implementation Update on the Reports and Recommendations of the Police Complaints Board From Fiscal Years 2015 and 2016 (released February 1, 2018)
   • Revisits the policy recommendations made in FY15 and FY 16, which included five reports and 21 recommendations to the Council, MPD and/or DCHAPD.
   • Of the 21 recommendations, 12 have been fully implemented, six were partially implemented, and three have not been implemented. For each partially or not implemented past recommendation, guidance is provided as to how the recommendation can become fully implemented.

2 Officers Parking and Towing Vehicles (released March 14, 2018)
   • FY 2017 saw a higher volume of complaints that pertained to complainants’ vehicles being parked by MPD officers or towed in a manner that is inconsistent with General Order 303.03: Tow Crane Operation and Enforcement.
   • PCB recommended that MPD:
     – Update, amend, and reissue General Order 303.03;
     – Establish a mechanism for supervisory review of moving and towing vehicles; and
     – Update and deliver training to officers on the updated General Order 303.03.

MPD Implementation of OPC Recommendations from FY15 and FY16

- 12 Fully Implemented
- 6 Partially Implemented
- 3 Not Implemented
ABOUT OPC

The Office of Police Complaints (OPC) is an independent District of Columbia Government agency that provides a fair and impartial forum for the review and resolution of police misconduct complaints filed against Metropolitan Police Department (MPD) and D.C. Housing Authority Police Department officers.

Our Mission

OPC’s mission is to increase community trust in the District of Columbia police forces by providing a fair, thorough, and independent system of civilian oversight of law enforcement.

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(202) 727-9182 (Fax)
24-hour toll-free hotline:
1(866) 588-0569

www.policecomplaints.dc.gov
dcpolice.complaintsoffice@dc.gov
facebook.com/OfficeofPoliceComplaints
https://twitter.com/DistrictOPC
HOW TO FILE A COMPLAINT

Complaint forms and informational brochures can be obtained by:
- Visiting our website at http://dcforms.dc.gov/webform/office-police-complaints-online-complaint-form
- Calling OPC’s office at (202) 727-3838
- Calling OPC’s 24-hour, toll-free Hotline at 1(866) 588-0569
- Visiting any OPC community partner (community partners are listed on OPC’s website under “File a Complaint”)
- Visiting OPC Monday through Friday, 8:30 am to 5:00 pm
- Visiting any MPD district station

Complaint forms can be submitted:
- Online
- In person
- By email
- By fax
- By mail
- By dropping forms off at any MPD district station

DIRECTIONS TO OPC BY MASS TRANSIT

metro

Nearby Metrobus routes include: 32, 33, 36, 37, 39, 42, 52, 54, 80, D4, G8, G9, A9, P19, S2, S4, X2

metro

OPC is in the building directly above the 14th Street exit of the McPherson Square Metro Station. McPherson Square is served by Metro’s Blue, Orange, and Silver lines.